

FAQs: How do we keep your intellectual property (IP) safe when working with Pfizer CentreOne?



Our **Pfizer CentreOne experts** answer key questions about the importance of IP protection and how we safeguard your innovations throughout your product optimization and manufacturing.

1 Why can you trust Pfizer CentreOne to protect your IP?

We rigorously protect your IP with a framework of robust security programs and protocols designed to help ensure secure data management and controlled access, while our dedicated IP team helps ensure confidentiality at every stage. This is further enhanced by a company-wide culture prioritizing IP protection and advanced technology that proactively mitigates cyber threats.

With comprehensive IP protection, you can focus on achieving the lightspeed delivery of your life-changing therapeutics life-changing therapeutics with confidence and peace of mind.

2 What specific security measures are in place to protect digital IP?

We utilize encryption to encode your sensitive data, making it unreadable without proper authorization. Access controls limit who can view and modify information, while firewalls prevent unauthorized network access. Intrusion detection systems constantly monitor for suspicious activity, providing an additional layer of protection.

As a trusted manufacturing partner for the world's leading pharmaceutical innovators, we align with the highest industry standards to help ensure the security and confidentiality of your proprietary data.

3 How does Pfizer CentreOne ensure the security of my confidential information?

We employ a multi-layered approach to conceal your identity and protect your processes at every step:

- **Physical security:** Documents and materials are secured in access-controlled areas.
- **Digital security:** Robust cybersecurity measures include encryption, access controls, and intrusion detection.
- **Procedural security:** Strict confidentiality protocols, need-to-know access, and compartmentalized manufacturing processes safeguard your IP.

This holistic approach provides complete separation between your processes and ours, leveraging a combination of physical safeguards, advanced technology and rigorous protocols to ensure your sensitive information remains protected.

4 What is the CARE system, and how does it protect my IP?

At Pfizer CentreOne, your confidential information is protected by our comprehensive CARE system:

- **Controlled access:** Only authorized personnel with a need-to-know have access to your sensitive data.
- **Agreements:** We work closely with you to develop robust contracts tailored to your specific IP protection needs.
- **Rules:** Our company policies and corporate guidance documents embed strict rules governing confidentiality.
- **Education:** Our team receives continuous training on the latest best practices for handling sensitive information.

Protecting your legacy starts with protecting your innovation. By following this process, we help ensure your valuable IP remains secure at every stage of your therapeutic journey.

5 Does Pfizer CentreOne provide training or guidance to its employees on best practices for handling sensitive information?

Employee training is integral to maintaining the highest standards of IP protection.

Our colleagues are regularly trained to ensure they understand and adhere to regulatory standards when handling sensitive information. This includes secure data management practices and awareness of potential security threats.

We also foster a culture of confidentiality, empowering our team to safeguard your IP throughout the manufacturing process.

6 How does Pfizer CentreOne ensure that its IP protection measures keep pace with evolving security threats and industry regulations?

We maintain a dynamic approach to IP protection, adapting to evolving security threats and industry regulations. This commitment is reflected in our cyber and information security program, which aligns with the latest version of the National Institute of Standards and Technology Cyber Security Framework.

Adopting a proactive approach, we regularly test and update our security measures through external assessments, penetration testing, and internal audits. This allows us to identify and address potential vulnerabilities, helping to ensure robust protection for your IP.

A CMO for therapies that define legacies

Backed by Pfizer's technical experts and global infrastructure, our security protocols are designed to provide peace of mind, reliability and uncompromising quality for your journey to market.

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